



Southgate WebEx #2 – Chassis Yard & South Gate Process Changes

January 19, 2022

Agenda

- Introduction – Chief Operations Officer
- Recap RFID Purchase & Registration
- Review New Chassis Yard Process
- Review South Gate Process Changes

Chassis Yard & South Gate Process Changes

- ✓ New Southgate go-live coming in February
- ✓ Get your RFID Truck Purchases and Registration done prior to new Southgate go-live (mid-February)
- ✓ Process changes are all designed to streamline the Trucker experience and improve turn-times
- ✓ Plan today is to run through the key process changes related to the new physical gate and the software supporting it.

RFID- Purchase & Registration

- Visit our CAP home page to access links, user guides, and instructional videos <https://customeraccessportal.ncports.com>
 - Link to purchase tags
 - Guide on mounting tag to truck
 - CAP user guides for tag registration
 - Trucking Line Manager
 - Independent Trucker (Owns truck but no SCAC)
- **Please purchase and register tags prior to New Gate Opening (mid-February)**

New Chassis Yard Approach

Transitioning to a managed/manned Chassis Yard.

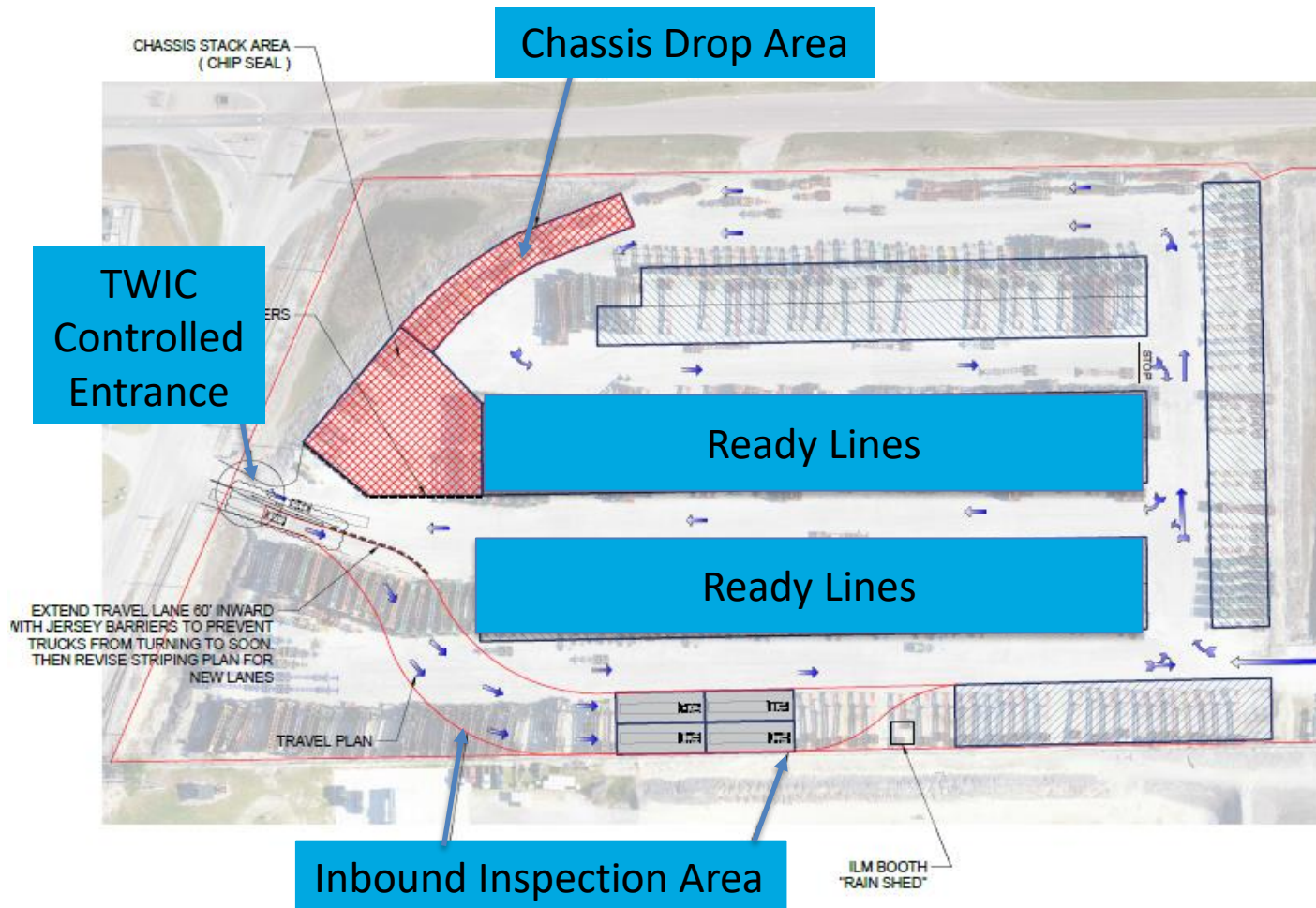
- ✓ Goal is a better overall chassis yard experience.
- ✓ Chassis Yard will be stop/start location for all chassis usage
- ✓ Live inspections upon return to the chassis yard
- ✓ Quick chassis drop area will be identified for all returning chassis
- ✓ Pre-inspected, road-worthy chassis will be tagged and available for pick-up by truckers in “Ready Line” area
- ✓ Chassis transactions completed prior to trucker leaving the yard
- ✓ Open and manned to mirror same hours as the Container gate
- ✓ Valid, port registered TWIC cards will be required to enter the chassis yard

Chassis Yard Process

1. Swipe TWIC card to gain entry.
 - If you do not have a TWIC card, an escort will be required to enter the yard. Please use the call button to contact security.
2. Truck can proceed to the yard to drop or collect chassis.
3. Inspection will be completed while driver is still hooked up to the chassis.
4. Once completed, driver will drop chassis in designated area.
5. If picking up a chassis, driver will pull from the ready line.
6. Swipe TWIC card at the out gate.
7. The gate clerk will ask the driver to provide the chassis number and Trucking Company SCAC.
8. Gate arm will raise and driver can exit the yard.

Note: Paving of the chassis yard will be ongoing through mid-April so process may vary as we finish the phased pave out of this area.

Chassis Yard Setup



SACP Update

- Transition to new SACP 3.0 model
- Timeframe for this new approach
- Benefits to the Trucking Community

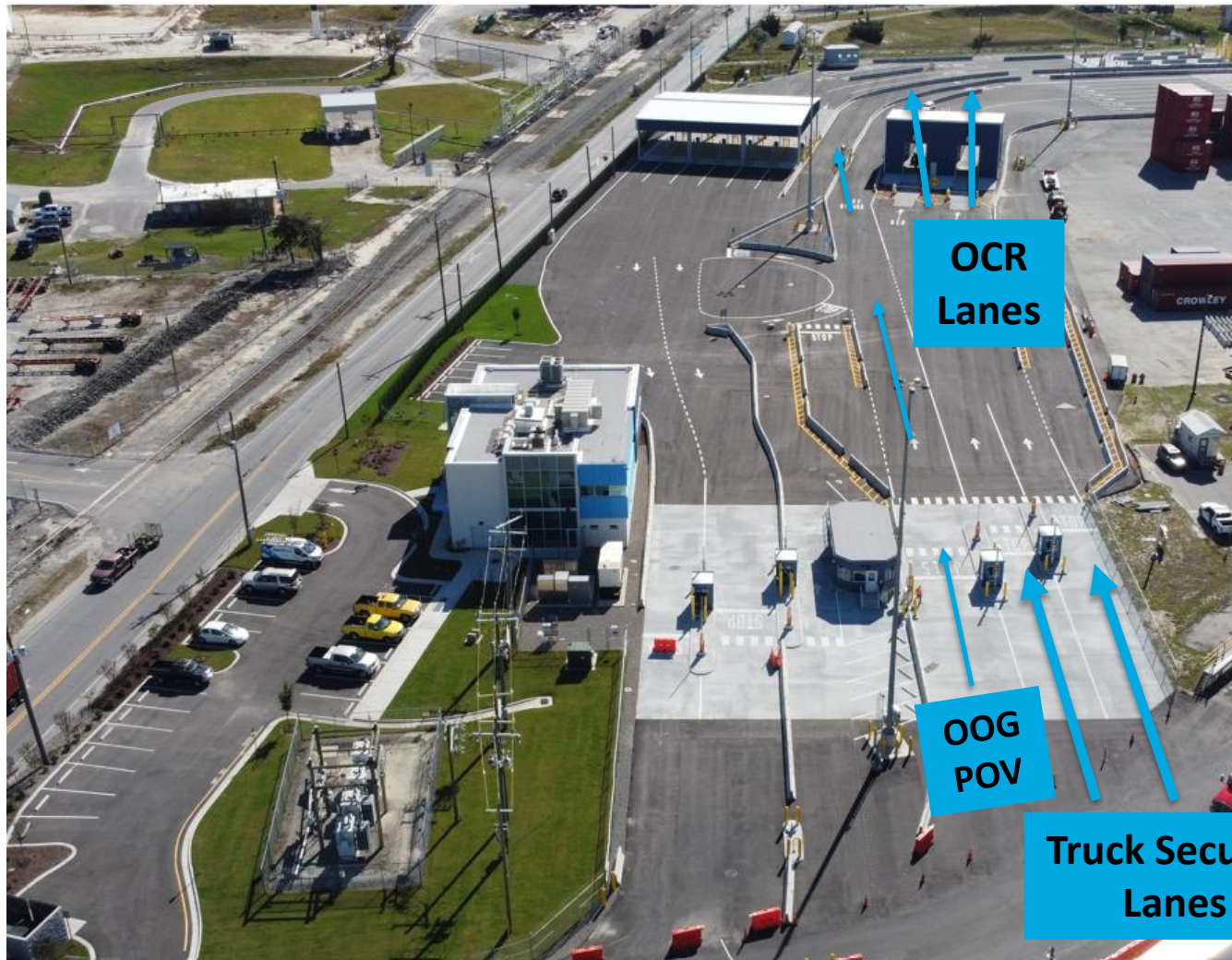
South Gate Major Changes

1. All trucks need to acquire/purchase an RFID tag prior to accessing the new south gate. If you do not already have one, these tags can be purchased and registered using the Community Access Portal (CAP).
2. **ALL trucks** must pass through the outbound OCR portal and out-gate Lanes. **Drivers will no longer be allowed to use the bypass outbound lane for any reason.**
3. **Dual moves** for transactions **with different chassis** owners are **no longer** permissible. (Already in place)
4. **ALL** hazard boxes **MUST** have a pre-advice created and documents uploaded in the Customer Access Portal (CAP) prior to arrival at the south gate (we will be hosting another WebEx to demonstrate this process).

South Gate Process

1. Swipe TWIC at security gate to enter the terminal.
2. Proceed through OCR.
3. Arrive at ingate.
 - An empty inspection will be completed for all receive empty transactions.
 - If Trouble, the truck will be issued a trouble ticket and directed to the trouble area.
4. After completing the ingate process, driver is to proceed to the yard to complete transactions.
5. Once the transaction is completed, proceed to the out gate. Trucks **must** drive through the outbound OCR and out gate lane.
 - If a **green light** is displayed at the out-gate lane driver can continue through to security gate.
 - If a **red light** is displayed at the out-gate lane driver will need to stop at the kiosk and speak with a clerk.)
6. Swipe TWIC at security gate to exit the terminal.

Outbound Lanes



Outbound Lanes



TWIC Access Control - Reminder

- ✓ All drivers must have a valid TWIC that has been registered in the NCSPA Access Control System to avoid being turned around at Security Booth.
- ✓ This must be done at the badging office off Shipyard Blvd.
- ✓ Approximately a 10-minute process
- ✓ What you need to bring:
 - TWIC ID
 - Valid drivers license
 - NC Ports ID or a letter of business purpose for port entry submitted to twic_wilm@ncports.com

Questions?